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| **Section A: General Information** |
| **A.1 Office:** DOH- National Capital Regional Office |
| **A.2 Division/Section/Unit:** LHSD - Epidemiolcqv and Health Ernerqencv Cluster (Epidemiology and Surveillance) |
| **A.3 Program/Project:** Disease Surveillance and Response System |
| **Section B: Directives** |
| **B.1 *KP Goals*:** Responsive Health System |
| **B.2 Strategic Thrusts:** Improving Access to Quality Health Facilities and Services |
| **B.3 *OPIF (Organizational Outcomes)*:** Access and Utilization of Preventive Primary Health Care Services Improved |
| **B.4 *MFO*:** 2: Technical Advisory and Support Services |
| **B.5 Quality Policy:** Guarantee equitable, accessible and quality health services |

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| **Section C: Quality Objectives** | | | | |
| **Quality Objective Statements**  ***(Column A)*** | **Measurable**  **Target**  ***(Column B)*** | **Frequency of Monitoring**  ***(Column C)*** | **Measurement of Target**  **(How to measure)**  ***(Column D)*** | **Records/**  **Evidences**  ***(Column E)*** |
| **C.1 Office Objective/s** | | | | |
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| **C.2 Process Objective/s** | | | | |
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| **Section D. Quality Plan** | | | | | | |
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| ***Strategies & Activities***  ***(Column F)*** | ***Performance Indicator***  ***(Column G)*** | ***Target***  ***(Column H)*** | ***Schedule***  ***(Column I)*** | **Resource Requirement (Column J)** | **Persons Responsible**  ***(Column K)*** | **Related Documents**  ***(Column L)*** |
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| D. **Risk Management Measure** | | | | | | |
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| Prepared by:  \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_  Process Owner  Date: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | Reviewed by:  **\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**  Division Chief/Section Head  Date: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | Approved by:  **\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**  Head of Office  Date: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |